

Unified USOC Tool

Help Documentation

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Overview

The Unified USOC Tool is designed to assist in the Pre-Ordering, Ordering and Provisioning processes as the primary tool for determining exactly which USOCs and FIDs are needed on a Local Service Request (LSR) for a specific region. The Unified USOC Tool provides the user the ability to search for USOC data by entering a USOC, an English language Product Description or a Wholesale Product Family.

Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version.

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System Requirements

The Unified USOC Tool is a browser-based tool designed for use in the Windows ® environment. Launched from the CLEC Online web site. The Unified USOC Tool requires Edge Chromium.

System Availability and Support

Published hours are located on the CLEC Online Handbook web site. To view the hours of operation for the Unified USOC Tool, go to <https://clec.ATT.com/clec> and follow the steps below:

Select **CLEC HANDBOOK**.

Select the appropriate **State** from the **Select Handbook State** drop down list at the top of the page.

Select **OSS – Operational Support Systems** on the left side.

Select **Operating Hours**.

Select **OSS Hours of Operation**.

Accessing the Unified USOC Tool

The Unified USOC Tool is available to users from the following location:
CLEC Online web site

CLEC Online Access

To access the Unified USOC Tool via the CLEC Online web site, go to <https://clec.ATT.com/clec> and follow the steps below:

- Select **CLEC HANDBOOK**
- Select the appropriate **State** from the **Select Handbook State**.
- Select **Ordering** on the left side.
- Select **Unified USOC Tool**

A separate browser window is launched when the Unified USOC Tool is accessed from this location.

Search Screen

The Unified USOC Tool opens to the Search Screen below:

AT&T Unified USOC Tool
Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version

Enter a USOC, Product Description, or Select Wholesale Product Family:

USOC: Exact Match

Product Description: Exact Match

Wholesale Product Family:

Select the following to assist with your query:

Region(s): ALL AT&T Midwest AT&T West AT&T Southwest

State(s): IL CA AR
 IN NV KS
 MI MO
 OH OK
 WI TX

Remember Criteria for next search

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Search Screen Input

The Search Screen is the input screen for the Unified USOC Tool. Following are the input fields:

◆ LSOR Version

The Unified USOC Tool supports the published LSOR version for this release.

The user may search by one of the following:

◆ USOC

◆ Product Description

◆ Wholesale Product Family

Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version.

◆ USOC Field:

When searching by USOC, the user may:

Enter a partial USOC (at least 2 characters). The Unified USOC Tool will return all USOC records containing USOCs beginning with the characters entered in the USOC field;

or

Enter a full USOC and check the Exact Match checkbox. The Unified USOC Tool will return all USOC records containing USOCs matching the full USOC entered in the USOC field.

◆ **Product Description Field:**

When searching by Product Description, the user may:

Enter a partial Product Description (at least 2 characters). The Unified USOC Tool will return all USOC records containing the Product Description entered in the Product Description field;

or

Enter a full Product Description and check the Exact Match checkbox. The Unified USOC Tool will return all USOC records matching the full Product Description entered in the Product Description field.

◆ **Wholesale Product Family Field:**

When searching by Wholesale Product Family, the user may select a Wholesale Product Family from the drop-down list. The Unified USOC Tool will return all USOC records matching the Wholesale Product Family selected.

◆ **Region(s) & State(s) Checkboxes:**

In addition to the above search criteria, the user has the option of selecting all Regions, one or more Regions or one or more States. **At least one Region or at least one State must be selected to perform a search.**

Click on the checkbox for the desired Region(s) and/or State(s) to place a checkmark in the checkbox(es). To remove a Region or State selection, click on the checkbox to remove the checkmark.

◆ **Remember Criteria for next search Checkbox:**

The user may select the "Remember Criteria for next search" checkbox if the user wishes to save the search criteria entered for the next search. Click on the Remember Criteria for next search checkbox to place a checkmark in the checkbox. To remove the selection, click on the checkbox to remove the checkmark.

Note: The search criteria will only be saved during the user's current session.

Search Screen Functions

◆ **Search Button:**

The Search button is required to launch the query. Click on the Search button to perform the search.

◆ **Reset Button:**

The Reset button is used to clear the Search Screen entries. All fields on the Search Screen will be reset and the user may enter new search criteria.

◆ **? Button:**

The "?" (HELP) button provides this Online Help Document to the user.

Search Tips

Following are search tips to assist the user in minimizing the number of USOC records returned on a response:

When searching by a partial USOC, enter as many characters as possible and limit the Regions and States selected to minimize the number of USOC records returned on the response.

When searching by a partial Product Description, enter as many characters as possible. If the desired results are not received based the input, modify the input and attempt the search again. Example: If “Simultaneous Call Forwarding” is entered as the Product Description, the response will contain all USOC records containing a Product Description with the words “Simultaneous Call Forwarding”; however, if there are Product Descriptions called “Call Forwarding – Simultaneous”, these descriptions will not be returned based on this input. The Product Description input may be modified to “Simultaneous” instead of “Simultaneous Call Forwarding” to obtain all USOC records with the word “Simultaneous” as part of the Product Description. In addition, when searching by Product Description, limit the Regions and States selected to minimize the number of USOC records returned on the response.

When searching by Wholesale Product Family, limit the Regions and States selected to minimize the number of USOC records returned on the response.

Response Screen

The Unified USOC Tool is designed to return Wholesale and Retail USOCs.

Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version.

Wholesale USOCs:

When Wholesale USOCs are returned on a response, all columns on the Response Screen may be populated. USOC, Region, State, Product Family, Product Description, Req Type, TOS, and Status will be returned for all Wholesale USOC records.

Retail USOCs:

When Retail USOCs are returned on a response, USOC, Region, State, Product Family, Product Description, and Status will be returned for all Retail USOC records.

Note: The search criteria entered on the Search Screen for this example equals: USOC: EVB.

Following is an example of a successful response containing both Wholesale and Retail USOC records:

AT&T Unified USOC Tool
 Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version

AT&T Unified USOC Tool Response															
USOC	Region	State	Product Family	Product Description	FID	FID Usage	LSR Field	LSR Field Usage	Req Type	TOS	Spec Ind	Status	Conditions	Acct / Line Feature	Notes
EVB	AT&T Midwest Region	IL	CALL FORWARDING	CALL FWDG - BUSY LINE	/CFN	R	TNS	R	E F M T U W	1H 1J 15 18 2H 28 3H 3J 35 38	U	Y	/CFN X XXX XXX XXXX	L	
EVB	AT&T Midwest Region	IL	CO FEATURES	BUSY LINE TRANSFER							U	R			
EVB	AT&T Midwest Region	IL	CUSTOM CALLING SVCS	BUSY LINE TRANSFER							U	R			
EVB	AT&T Midwest Region	MI	CALL FORWARDING	CALL FWDG - BUSY LINE	/CFN	R	TNS	R	E F M T U W	1H 1J 15 18 2H 28 3H 3J 35 38	U	Y	/CFN X XXX XXX XXXX	L	
EVB	AT&T Midwest Region	MI	CO FEATURES	BUSY LINE TRANSFER							U	R			
EVB	AT&T Midwest Region	MI	CUSTOM CALLING SVCS	BUSY LINE TRANSFER							U	R			

Search Results: 6 USOC Records Found
 Displaying Page **1 of 1** (Records 1 thru 6)
[Download Full Results as Spreadsheet](#)

[← Start a new search](#)

[Printer Friendly Version](#)

Response Screen Fields

The USOC records returned on a successful response will be sorted in alphabetical order using the following hierarchy:

- USOC
- Region
- State
- Product Family
- Product Description
- Status
- Acct / Line Feature

The Response Screen consists of the following fields:

Field Name	Field Description	AT&T Valid Values	Notes
USOC	Universal Service Ordering Code		The USOC field is returned on the response for each USOC record.
Region	AT&T Region	AT&T Midwest AT&T West AT&T Southwest	The Region field is returned on the response for each USOC record.
State	AT&T State	AR CA KS IL IN MI MO NV OH OK TX WI	The State field is returned on the response for each USOC record.
Product Family	USOC Product Family		The Product Family field is returned on the response for each USOC record.
Product Description	English Product Description		The Product Description is returned on the response for each USOC record.
FID	Field Identifier Code		<p>The FID field may be returned on the response for a Wholesale USOC record.</p> <p>Multiple FID values may be returned per Wholesale USOC record.</p> <p>Floating FIDs will be returned preceded by a virgule. Left-Handed FIDs will not be preceded by a virgule.</p> <p>Each FID value is returned on a separate line within the USOC record, and the associated FID Usage value for each FID value is displayed directly to the right of the FID value on the Response Screen.</p> <p>All FIDs returned on the response are returned in a hyperlink format. The user may click on a FID to view the associated English Description. Refer to FID English Description Hyperlink for additional information.</p>
FID Usage	Field Identifier Code Usage	R = Required C = Conditional O = Optional	<p>The FID Usage field may be returned on the response for a Wholesale USOC record when an associated FID value is returned.</p> <p>One FID Usage value will be returned for each</p>

			<p>associated FID value on the response. Multiple FID Usage values may be returned per Wholesale USOC record when multiple FID values are returned.</p> <p>Each FID Usage value is returned on a separate line within the USOC record, and the associated FID value for each FID Usage is displayed directly to the left of the FID Usage on the Response Screen.</p>
LSR Field	LSR Field Name		<p>The LSR Field field may be returned on the response for a Wholesale USOC record.</p> <p>Multiple LSR Field values may be returned per Wholesale USOC record. Each value is returned on a separate line within the USOC record.</p> <p>Each LSR Field value is returned on a separate line within the USOC record, and the associated LSR Field Usage value for each LSR Field value is displayed directly to the right of the LSR Field value on the Response Screen.</p>
LSR Field Usage	LSR Field Name Usage	R = Required O = Optional	<p>The LSR Field Usage field may be returned on the response for a Wholesale USOC record when an associated LSR Field value is returned.</p> <p>One LSR Field Usage value will be returned for each associated LSR Field value on the response. Multiple LSR Field Usage values may be returned per Wholesale USOC record when multiple LSR Field values are returned.</p> <p>Each LSR Field Usage value is returned on a separate line within the USOC record, and the associated LSR Field value for each LSR Field Usage value is displayed directly to the left of the LSR Field Usage value on the Response Screen.</p>
Req Type	Requisition Type of the Product	A = Loop B = Loop with NP C = NP E = Resale F = Unbundled Local Switching (Port) J = Directory Services	<p>The Req Type field may be returned on the response for a Wholesale USOC record.</p> <p>Multiple Req Type values may be returned per</p>

		<p>K = Resale Private Line M = Loop with Port P = Resale Centrex/Plexar R = Digital Trunking Resale S = Digital Trunking Loop with Port T = DID/PBX Resale U = DID/PBX Port V = Centrex/Plexar Port W = DID/PBX Loop with Port X = Centrex/Plexar Loop with Port Y = ISDN PRI Loop with Port Z = ISDN PRI Resale 2 = ISDN PRI with Port 3 = Digital Trunking with Port</p>	<p>Wholesale USOC record. Each Req Type value is returned on a separate line within the USOC record.</p>
TOS	Type of Service	<p>1st Character 1 = Business 2 = Residence 3 = Government (Federal) 4 = Coin 5 = Home Office</p> <p>2nd Character C = Coin E = Centrex H = ISDN (BRI) J = PBX (trunk) K = ISDN (PRI) P = Data voice split line R = Data voice shared line 1 = Circuit-Analog 2 = Circuit-Digital (<1.5 Mbps) 3 = Circuit-Digital (1.5 Mbps>) 4 = Switch 56/Dial Up Data 5 = Both DID/PBX 6 = DID 7 = Centrex based / ISDN (BRI) 8 = POTS (Plain Old Telephone Service) - = Not Applicable (hyphen)</p>	<p>The TOS field may be returned on the response for a Wholesale USOC record.</p> <p>Multiple TOS values may be returned per Wholesale USOC record. Each TOS value is returned on a separate line within the USOC record.</p> <p>The TOS value returned on the response is based on the most current published LSOR Version.</p>
Spec Ind	Special Indicators	<p>U = USOC L = Line Assignable USOC F = FID</p>	<p>The Spec Ind field may be returned on the response for a Wholesale USOC record.</p>
Status	Status of the USOC	<p>Y = Valid for ordering on a LSR N = Not a Valid Code - cannot enter on a LSR for any Wholesale or Retail order G = Grandfathered - can enter on a migration request only R = Retail Only - cannot enter on a LSR B = Billing Only - cannot enter on a LSR P = Provisioning Only - Provisioning USOCs</p>	<p>The Status field is returned on the response for each USOC record.</p>

		entered by AT&T personnel or AT&T systems on a Service Order for the purpose of triggering activity or flagging a Service Order for an AT&T Provisioning system.	
Conditions	Product USOCs and usage rules.		The Conditions field may be returned on the response for a Wholesale USOC record. This field may contain interdependent USOC and FID conditions for Ordering USOCs.
Acct / Line Feature	Indicates if USOC is Account Feature, Line Feature or Both.	L = Line Feature (Res/Bus) A = Account Feature B = Both Line & Account Feature	The Acct / Line Feature field may be returned on the response for a Wholesale USOC record.
Notes	Additional Details on Product Restrictions, FID Detail, etc.		The Notes field may be returned on the response for a Wholesale USOC record.

Response Screen Functions

The following functions are available on the Response Screen:

FID Field Hyperlink

All FIDs returned on the response are returned in a hyperlink format. The user may click on a FID to view the associated English Description. Refer to FID English Description Hyperlink for additional information.

NEXT >> Button:

The Next button is displayed at the bottom of the Response Screen when more than 10 USOC records are returned on the response. Click on the NEXT button to display the next 10 USOC records.

<< PREV Button:

The PREV button is displayed at the bottom of the Response Screen when more than 10 USOC records are returned on the response and USOC records have been viewed on the previous screen. Click on the PREV button to display the previous 10 USOC records.

Download Full Results as Spreadsheet Button:

The user may download the results returned on the Response Screen to an Excel spreadsheet by selecting the "Download Full Results as Spreadsheet" button. The spreadsheet will consist of all information returned on the response, including the headers of all columns. Refer to Download Results to Excel Spreadsheet for additional information.

Printer Friendly Version Button:

The user may select the "Printer Friendly Version" button to print the results returned on the Response Screen. Refer to Printing for additional information.

Start a New Search Button:

The user may request a new search by selecting the "Start a new search" button. If the "Remember criteria for next search" checkbox was selected on the Search Screen prior to launching the last successful search, the input fields on the Search Screen will be populated with the saved data. If the checkbox was not selected, the Search Screen fields will be blank.

Search Results

The Response Screen displays the total number of USOC Records returned on the response, the current page displayed, the total number of pages and the current 10 records displayed.

The following format is provided at the bottom of the Response Screen to provide this data:

Example:

Search Results: 15 USOC Records Found
Displaying Page **1 of 2** (Records 1 thru 4)

FID English Description Hyperlink

All FID values returned on the response have an associated English Description available for viewing by the user. Each FID value is displayed on the Response Screen as a hyperlink. The user may click on the desired FID and launch a new screen providing the FID English Description Response Screen. Below is a sample of a Response Screen providing FID hyperlinks:

Note: The associated FID Usage for each FID value is displayed directly to the right of the FID value.

When the user clicks on a FID hyperlink, following is a sample of the FID English Description Response Screen that is displayed:

AT&T Unified USOC Tool
Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version

FID English Description

FID	Section	FID English Description
/CFN	S&E	Call Forwarding Number

Return to USOC Response

To return to the Response Screen, click on the “Return to USOC Response” button.

FID English Description Response Screen Fields

The FID English Description Response Screen consists of the following fields:

Field Name	Field Description	AT&T Valid Values	Notes
FID	Field Identifier Code		The FID field is returned on all FID English Description responses. Multiple occurrences of a FID may be returned when multiple Service Order Sections (Section field) are identified for a specific FID.
Section	Service Order Section	ALL = FID has same meaning in all Sections. ASGM = Assignment BILL = Billing CTL = Control DIR = Directory LSTG or LIST = Listing RMKS = Remarks S&E = Service & Equipment STAT = Statistics TFC = Traffic	The Section field may be returned on a FID English Description response associated with a specific FID. The Section field may repeat on the response when multiple Service Order Sections (Section field) are identified for a specific FID.
FID English Description	Field Identifier Code English Description		The FID English Description field is returned on all FID English Description responses. Multiple occurrences of a FID English Description field may be returned when multiple Service Order Sections (Section field) are identified for a specific FID.

Download Results to Excel Spreadsheet

The user may download the results returned on the Response Screen to an Excel spreadsheet by selecting the "Download Full Results as Spreadsheet" button. The spreadsheet will consist of all information returned on the response, including the headers of all columns.

Below is a sample of a Response Screen. This response contains 3 USOC records. To download all 3 USOC records on this response to an Excel spreadsheet, click on the "Download Full Results as Spreadsheet" button.

Note: This function requires Edge Chromium.

AT&T Unified USOC Tool
 Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service Requests (LSRs) for the current LSOR version.

AT&T Unified USOC Tool Response															
USOC	Region	State	Product Family	Product Description	FID	FID Usage	LSR Field	LSR Field Usage	Req Type	TOS	Spec Ind	Status	Conditions	Acct / Line Feature	Notes
CREKK	AT&T Southwest Region	TX	CALL BLOCKING	INFORMATION SERVICES CALL RESTRICTION- RESTRICTS OUTGOING CALLS PRECEDED BY A 900 PREFIX - RESALE (OBRA NOT APPLICABLE)	/LCC /LTG	C C	BLOCK	R	E P R T Z	18 28	U	P	Dependent USOCs: DH2, CREXV*, RTY, RTVXV, RTVXW, CREXN* REQUIRED LSR FIELD BLOCK = KM	L	LCC, LTG data required on Trunks, Multi-Line Hunting (TERS), CTX, Plexar II, & Coin. Contact LSC for data entries for LCC, LTG. Must be next Feature entered on request, after the line USOC. Only 1 restriction USOC associated with a line.
CREKK	AT&T Southwest Region	TX	CALL BLOCKING	INFORMATION SERVICES CALL RESTRICTION- RESTRICTS OUTGOING CALLS PRECEDED BY A 900 PREFIX - UNE (OBRA NOT APPLICABLE)	/LCC /LTG	C C	BLOCK	R	2 3 F M S U V W X Y	18 28	U	P	Dependent USOCs: DH2, CREXN REQUIRED LSR FIELD BLOCK = KM	L	LCC, LTG data required on Trunks, Multi-Line Hunting (TERS), CTX, Plexar II, & Coin. Contact LSC for data entries for LCC, LTG. Must be next Feature entered on request, after the line USOC. Only one restriction USOC may be associated with a line.
CREKK	AT&T Southwest Region	TX	INFO SVCS	INFORMATION SERVICES CALL RESTRICTION - RESTRICTS								U	R		

Search Results: 3 USOC Records Found
 Displaying Page 1 of 1 (Records 1 thru 3)

[Download Full Results as Spreadsheet](#)

[← Start a new search](#)

[Printer Friendly Version](#)

After clicking on the “Download Full Results as Spreadsheet” button, then Edge will store the downloaded file at your default location (most commonly the Downloads folder).

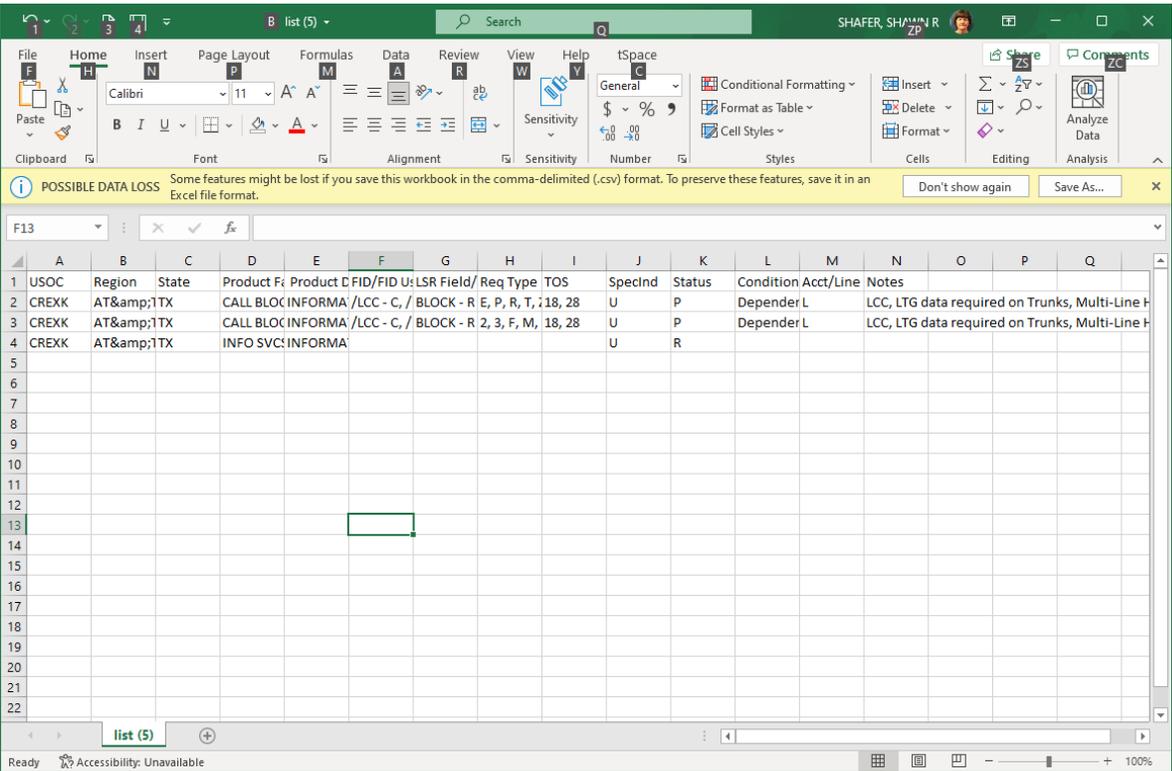
The screenshot shows the AT&T Unified USOC Tool interface. At the top, there is a header with the text "AT&T Unified USOC Tool" and a note: "Note: The Unified USOC Tool returns data to be used when submitting AT&T Local Service R...". Below this is a table titled "AT&T Unified USOC Tool Response".

USOC	Region	State	Product Family	Product Description	FID	FID Usage	LSR Field	LSR Field Usage	Req Type	YOS	Spec Ind	Status	Conditions	Line Feature	Notes
CREKK	AT&T Southwest Region	TX	CALL BLOCKING	INFORMATION SERVICES CALL RESTRICTION- RESTRICTS OUTGOING CALLS PRECEDED BY A 900 PREFIX - RESALE (OBRA NOT APPLICABLE)	/LCC /LTG	C C	BLOCK	R	E P R T Z	18 28	U	P	Dependent USOCs: DH2, CREXV+, RTY, RTWV, RTWVW, CREXN+ REQUIRED LSR FIELD BLOCK = KM	L	LCC, LTG data required on Trunks, Multi-Line Hunting (TERS), CTX, Plexar II, & Coin. Contact LSC for data entries for LCC, LTG. Must be next Feature entered on request, after the line USOC. Only 1 restriction USOC associated with a line.
CREKK	AT&T Southwest Region	TX	CALL BLOCKING	INFORMATION SERVICES CALL RESTRICTION- RESTRICTS OUTGOING CALLS PRECEDED BY A 900 PREFIX - UNE (OBRA NOT APPLICABLE)	/LCC /LTG	C C	BLOCK	R	2 3 F M S U V W X Y	18 28	U	P	Dependent USOCs: DH2, CREXN REQUIRED LSR FIELD BLOCK = KM	L	LCC, LTG data required on Trunks, Multi-Line Hunting (TERS), CTX, Plexar II, & Coin. Contact LSC for data entries for LCC, LTG. Must be next Feature entered on request, after the line USOC. Only one restriction USOC may be associated with a line.
CREKK	AT&T Southwest Region	TX	INFO SVCS	INFORMATION SERVICES CALL RESTRICTION - RESTRICTS								U	R		

Below the table, there is a search summary: "Search Results:3 USOC Records Found" and "Displaying Page 1 of 1 (Records 1 thru 3)". There are three buttons: "Start a new search", "Download Full Results as Spreadsheet", and "Printer Friendly Version".

In the top right corner, a "Downloads" folder window is open, showing a file named "list (1).csv" with an "Open file" link.

Below is a sample of the Excel spreadsheet format:



When downloading the data to an Excel spreadsheet, the format of the data for several fields will appear different on the spreadsheet than on the Response Screen. Following are the differences:

FID and FID Usage fields: These fields are returned on the Response Screen as separate fields and multiple values for a USOC record are displayed on a separate line within the USOC record. The Excel spreadsheet format returns these fields combined in one cell with a title of "FID/FID Usage". The FID is displayed before the FID Usage with a hyphen between the FID value and the FID Usage value (example: /LCC - C). When multiple FID values are returned on a response, the multiple FID values and FID Usage values are separated by a comma (example: /LCC - C, /LTG - C).

LSR Field and LSR Field Usage Fields: These fields are also returned on the Response Screen as separate fields and multiple values for a USOC record are displayed on a separate line within the USOC record. The Excel spreadsheet format returns these fields combined in one cell with a title of "LSR Field/LSR Field Usage". The LSR Field is displayed before the LSR Field Usage with a hyphen between the LSR Field value and the LSR Field Usage value (example: BLOCK - R). When multiple LSR Field values are returned on a response, the multiple LSR Field values and LSR Field Usage values are separated by a comma (example: BA - R, BLOCK - R).

Req Type Field: When multiple Req Type values are returned for a USOC record on the Response Screen, each Req Type value is displayed on a separate line within the USOC record. The Excel spreadsheet format returns multiple Req Type values for a USOC record in one cell with each value separated by a comma. (example: E, F, M)

TOS Field: When multiple TOS values are returned for a USOC record on the Response Screen, each TOS value is displayed on a separate line within the USOC record. The Excel spreadsheet format returns multiple TOS values for a USOC record in one cell with each value separated by a comma.

(example: 18, 28).

USOC Search Data Not Found

When no data is found based on the search criteria entered on the Search Screen, the following response is returned to the user.

